

UNIVERSAL PRECAUTIONS

We always take the health and safety of our patients and staff seriously. Our office takes necessary precautions to protect our patients and staff at all times.

In-Office Visits:

We ask that any patient who is experiencing symptoms of fever, cough, sneezing, runny nose, congestion, vomiting, diarrhea related to an acute illness either reschedule their appointment or request a Televisit. We follow appropriate measures to ensure the safety and health of our patients and staff. We sanitize our office repeatedly throughout the day, including in between patients. As a courtesy we also offer masks and hand sanitizer if needed.

Telemedicine Visits:

We are still offering Televisit options when appropriate. We will require you to check with your insurance company first to make sure they are still covering this option for you.

A Televisit is a safe and secure way for you to connect to your doctor through a video and audio connection either on your smartphone or computer that has video and audio capabilities.

To initiate a Televisit we will send you a link ahead of time via email or text and typically in the morning on the day of your appointment. You should click on that link at least 5 minutes prior to your scheduled appointment time to connect and wait for the doctor to join. Be sure to allow permission for your microphone and camera to be accessed. The connection is supported by your internet browser, for optimal connection it is recommended that you use Google Chrome, Mozilla Firefox, Microsoft Edge or Safari 13+.

Endoscopy Procedures:

We ask that any patient who is experiencing symptoms of fever, cough, sneezing, runny nose, congestion, vomiting, diarrhea related to an acute illness call our office immediately to determine if your procedure needs to be rescheduled. It is a requirement of Anesthesia that you do not have an acute illness associated with any chest or nasal congestion at the time of your procedure. All Universal Precautions are followed by the staff at the surgery center and hospital to ensure the health and safety of our patients and staff.

If you have any questions or concerns we encourage you to bring them to our attention, thank you!