

COVID-19 PRECAUTIONS

We take the health and safety of our patients and staff very seriously and in light of the current COVID-19 pandemic you can rest assured knowing that our office is taking every necessary precaution to protect our patients and staff during this time.

In-Office Visits:

We offer in-office appointments for our patients and are now “Mask optional”. However, masks will be required for any patient that is experiencing upper respiratory symptoms. Any patient that is experiencing symptoms of or test positive for COVID-19 or Influenza will be required to reschedule their appointment. We are still taking very strict measures to ensure the safety and health of our patients and staff. We sanitize our office repeatedly throughout the day, including in between patients!

If you have any concerns regarding COVID-19 safety and precautions we do still offer these no contact options....

- You can complete all necessary paperwork/forms for your appointment online by utilizing our patient portal, Patient Fusion.
- You can pay your copay (if applicable) over the phone by credit or debit card if possible.
- You can check in from your car to check in to your appointment by calling 703-724-4480.
- We are still offering Televisits when covered by your insurance. We highly recommend you check with your insurance company first to make sure they are still covering this option.

Telemedicine Visits:

We are still offering Televisit options when covered by your insurance. We will require you to check with your insurance company first to make sure they are still covering this option for you. A Televisit is a safe and secure way for you to connect to your doctor through a video and audio connection either on your smartphone or computer that has video and audio capabilities.

To initiate a Televisit we will send you a link ahead of time, usually in the morning on the day of your appointment, you can click on that link at least 5 mins prior to your scheduled appointment time to connect and wait for the doctor to join. Be sure to allow permission for your microphone and camera to be accessed. The connection is supported by your internet browser, for optimal connection it is recommended that you use Google Chrome, Mozilla Firefox, Microsoft Edge or Safari 13+.

Endoscopy Precautions:

We are also still conducting all endoscopy procedures with a strict protocol being followed by the staff at the surgery center and hospital to ensure the health and safety of our patients and staff.

At this time both the surgery center and the hospital are “Mask Optional” facilities and your driver is welcome to wait in their waiting areas.